

CIBERIA PRIVACY POLICY

Effective Date: 20/06/2026

CIBERIA ("CIBERIA," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, store, and safeguard information when you use the CIBERIA platform, including our website, mobile applications, and related services (collectively, the "Platform").

By using CIBERIA, you consent to the practices described in this Privacy Policy.

1. INFORMATION WE COLLECT

A. Information You Provide

We may collect information that you voluntarily provide, including:

- Full name;
- Email address;
- Telephone number;
- Date of birth;
- Username and profile information;
- Business details and registration information;
- Verification documentation;
- Listings and marketplace content;
- Communications submitted through the Platform;
- Feedback, reviews, and reports.

B. Transaction Information

We may collect information relating to:

- Listings created;
- Orders initiated or completed;
- Disputes submitted;
- Verification requests;
- Business verification applications.

C. Device and Usage Information

We may automatically collect information including:

- Device identifiers;
- Operating system details;
- IP addresses;

- Browser type;
- Application version;
- Crash reports;
- Interaction and usage analytics.

2. LOCATION INFORMATION

CIBERIA may request access to your location information to provide location-based services.

These services may include:

- Nearby listings;
- Distance calculations;
- Safe meetup recommendations;
- Delivery and pickup assistance.

Location permissions may be declined or revoked through your device settings, although certain features may become unavailable.

3. LIVE SAFETY TRACKING DATA

If you voluntarily activate Live Safety Tracking:

- Location information may be processed during the active tracking session;
- Tracking information may be associated with eligible transactions;
- Tracking information may be accessible only to authorized administrative personnel for trust and safety purposes;
- Tracking data may be retained for investigative, legal, and safety purposes.

Live Safety Tracking is an optional feature and is not activated by default.

4. ID VERIFICATION INFORMATION

Users choosing to participate in identity verification acknowledge that:

- Government-issued identification documents may be collected;
- Verification information is used solely for trust and safety purposes;
- Verification information may be reviewed by authorized personnel and approved third-party verification providers;
- Submission of identification does not guarantee approval.

Verification documentation is handled with enhanced security controls.

5. HOW WE USE YOUR INFORMATION

We may use collected information to:

- Create and manage user accounts;
- Operate the marketplace;
- Facilitate communication between users;

- Process verification requests;
- Maintain Trust Score systems;
- Investigate reports of fraud or misconduct;
- Improve user experience;
- Monitor system performance;
- Comply with legal obligations;
- Protect users and the Platform.

6. TRUST AND SAFETY OPERATIONS

Information may be used to:

- Detect fraudulent activity;
- Investigate safety concerns;
- Enforce Community Guidelines;
- Review account reports;
- Support dispute resolution processes;
- Facilitate silent safety investigations where necessary.

7. INFORMATION SHARING

CIBERIA does not sell personal information.

Information may be shared only:

- With service providers assisting in operating the Platform;
- Where necessary to complete requested services;
- To comply with legal obligations;
- To investigate fraud or safety concerns;
- With law enforcement agencies when required by law.

8. DATA RETENTION

Information is retained only for as long as reasonably necessary to:

- Provide services;
- Maintain trust and safety records;
- Resolve disputes;
- Comply with legal obligations;
- Enforce Platform policies.

Retention periods may vary depending on the nature of the information involved.

9. SECURITY

CIBERIA implements reasonable administrative, technical, and organizational safeguards designed to protect personal information against unauthorized access, alteration, disclosure, or destruction.

However, no system can guarantee absolute security.

Users are encouraged to maintain secure passwords and protect their account credentials.

10. AGE-RESTRICTED CONTENT

Users under eighteen (18) years of age may be restricted from viewing age-restricted listings.

CIBERIA may use account information to support age-based content filtering.

11. YOUR RIGHTS

Subject to applicable law, users may have the right to:

- Access their personal information;
- Request correction of inaccurate information;
- Request deletion of eligible information;
- Withdraw certain consents;
- Object to certain processing activities.

Requests may be subject to legal or operational limitations.

12. THIRD-PARTY SERVICES

The Platform may integrate with third-party providers for services including:

- Hosting;
- Analytics;
- Verification support;
- Notifications;
- Mapping and location services.

Third-party services remain subject to their own privacy practices.

13. INTERNATIONAL USERS

Users accessing CIBERIA outside Trinidad and Tobago acknowledge that their information may be processed in jurisdictions where CIBERIA or its service providers operate.

14. CHANGES TO THIS PRIVACY POLICY

CIBERIA reserves the right to update this Privacy Policy periodically.

Material changes will be communicated through appropriate channels.

Continued use of the Platform following such updates constitutes acceptance of the revised Privacy Policy.

15. CONTACT US

Questions regarding this Privacy Policy may be directed to:

CIBERIA Privacy Team

Email: idthfamily@gmail.com

Website: [CIBER](#)

By using CIBERIA, you acknowledge that you have read and understood this Privacy Policy.